



LIBRARY OF PARLIAMENT

Annual Report

2024–2025





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Message from the Parliamentary Librarian

The 2024–2025 fiscal year was one of transition and renewal for the Library of Parliament. It marked the beginning of my tenure as Parliamentary Librarian and the conclusion of Dr. Heather Lank's, whose thoughtful leadership and many years of dedicated service on Parliament Hill helped to build a strong foundation for the future. I am honoured to carry on the Library's mission and to continue the work of supporting Parliament with excellence.

This report provides an overview of the Library's key achievements, initiatives and ongoing efforts to support Parliament, engage with the public, and foster a dynamic and inclusive workplace throughout the 2024–2025 fiscal year.

This year, we focused on understanding and responding to the evolving needs of parliamentary clients. We engaged directly with parliamentary committee and association chairs to gather feedback, and we introduced new tools, such as the Census Data by Region dashboard and a subject guide on legal resources. We explored the use of artificial intelligence in our work and enhanced the support we offer to our clients through in-person and online learning opportunities.



The Library also remained committed to preserving and showcasing its collection, through both expert preservation efforts and the loan of the historic Confederation inkstand to Newfoundland and Labrador.

We also connected Canadians with their Parliament through our public programs. We redesigned the Resources for Teachers portal, created a new video tour of East Block, hosted the 25th edition of the Teachers Institute on Canadian Parliamentary Democracy and welcomed

the 11th Parliamentary Poet Laureate. We also deepened our collaboration with partners across Canada and around the world.

Behind the scenes, we fostered a workplace rooted in inclusion, well-being and continuous improvement. We modernized our recruitment systems, enhanced onboarding, and strengthened management and leadership training. We contributed to our community and took time to celebrate the Library's achievements, including being recognized

for the fourth consecutive year as one of the National Capital Region's Top Employers.

This short [promotional video](#) highlights the many ways the Library serves Parliament, Canadians and visitors. With the opening of the 45th Parliament, the Library remains committed to being a preferred and trusted source of information and knowledge.

Christine Ivory
Parliamentary Librarian



The Library by the numbers

424

full-time employees fulfilling
the Library's mandate

12,000+

responses prepared to
inquiries from the public

242,000+

visitors participating
in guided tours of
Parliament

69,000

visitors attending
*Parliament: The Immersive
Experience*

3,000,000+

page views of Parlinfo
recorded

3,100+

clients subscribed to news
compilations produced by
the Library

97,000

electronic resources
made available to
parliamentary clients

66

research publications
produced

8,500+

information and reference
requests completed for
parliamentarians, their staff,
committees, associations
and delegations

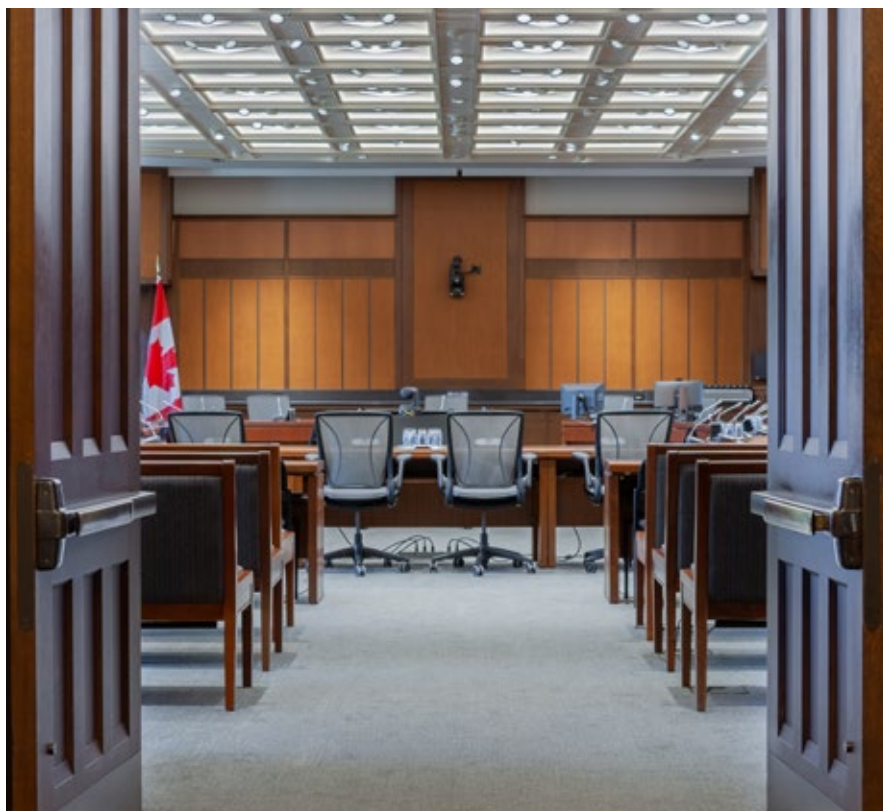
3,200+

in-depth research
and analysis requests
completed



Focusing on client needs





Parliamentary client feedback

In 2024–2025, the Library undertook focused efforts to gather feedback from parliamentary clients to better understand and support them. At the beginning of her mandate, the Parliamentary Librarian appeared before the Standing Joint Committee on the Library of Parliament and held meetings with several parliamentarians, as well as with leadership from the Senate and House of Commons. In addition, the Library engaged with parliamentary committee and association chairs through individual meetings and targeted outreach. The Library also gathers feedback through client surveys, which are sent following the delivery of each research response. This input helps us tailor our services, strengthen our relationships and ensure we continue to meet the evolving needs of Parliament.



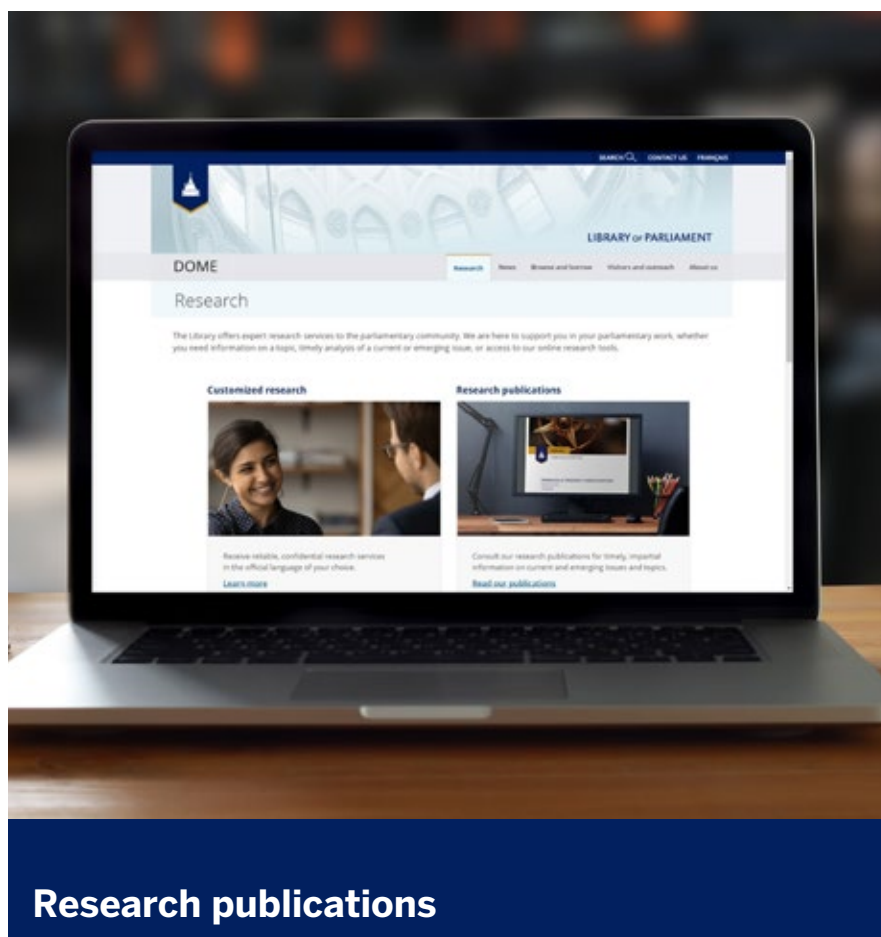
Visitor feedback

In the summer of 2024, a survey was conducted to gauge how satisfied the visiting public was with on-site public programs. The results were positive, with over 94% of respondents indicating that their visit of the Senate of Canada Building or West Block completely met their expectations. Similarly, 94% of respondents ranked their tour guide's performance as excellent.



Artificial intelligence

The Library continues to explore emerging trends in the use of artificial intelligence (AI) in order to better understand the opportunities and the risks of using AI to support its mandate. We created an online space where employees can share information and resources, and we are testing various AI tools. We organized events about AI to help employees deepen their knowledge, and some employees took part in AI-focused conferences.



Research publications

The Library's [research publications](#) provide impartial, reliable and timely information about and analysis of current and emerging issues, legislation and major public policies. In 2024–2025, we published 66 research publications on topics ranging from defence spending and border security to immigration and housing. These publications were written by researchers who are experts in their fields, and while intended for parliamentary clients, the publications are also available to the public. The Library also produces working papers, which are research documents for the exclusive use of parliamentarians and their staff. These documents are designed to support parliamentarians in their committee, legislative and association work. In 2024–2025, we produced 42 working papers.



Subject guide on legal resources

The Library creates subject guides to help its parliamentary clients with their research on key topics relevant to their work. These guides include links to databases, government websites, recommended readings and other information. In 2024–2025, we launched a new subject guide on legal resources which provides an overview of Canada's legal systems and related resources.



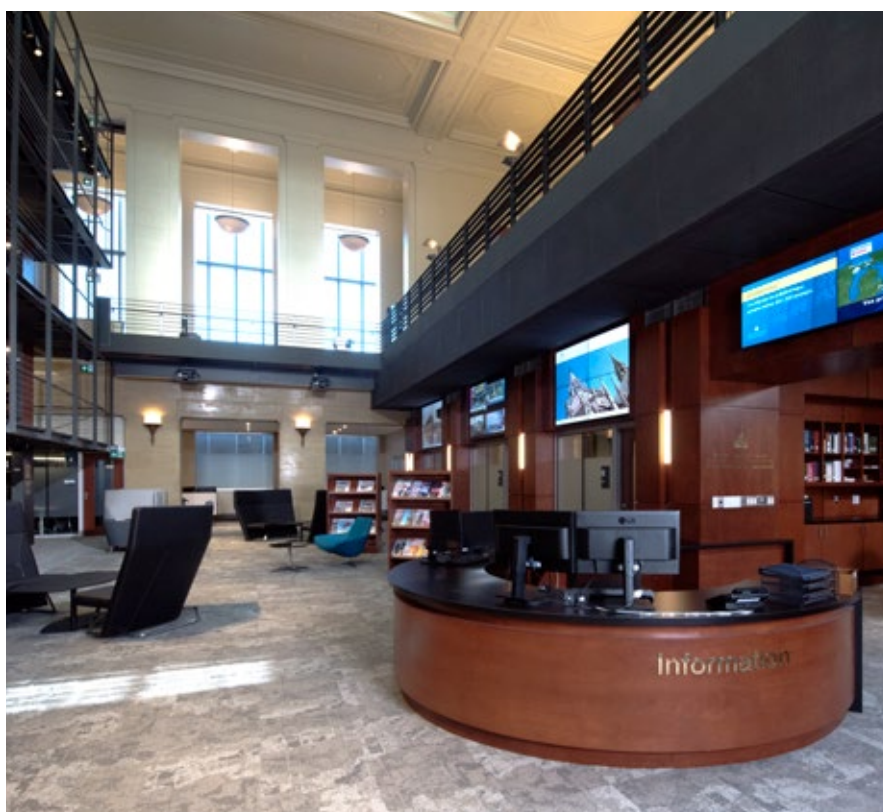
Census data dashboard

In September 2024, the Library launched the [Census Data by Region](#) dashboard. This online tool makes it easy to consult charts and graphs that feature more than 30 socio-economic indicators from Statistics Canada's Census of Population. The data is organized by federal electoral districts, provinces and territories. The dashboard is available to both parliamentary clients and the public.



Indigenous resources

The Library's collection contains a variety of Indigenous resources. In September 2024, we launched new [sub-collections](#) to make it easier for our clients to discover books and periodicals about Indigenous topics, by Indigenous authors or from Indigenous publishers. Clients can also access Indigenous newspapers and periodicals, language learning resources and Library research publications on Indigenous topics.



Branch services

The Library's five branches offer in-person information and research support to our parliamentary clients. In 2024–2025, the Library's branches were used over 8,700 times, with Library employees providing in-person assistance or information to clients on more than 1,200 occasions. The Library gave 175 branch tours, reaching over 480 clients. We also brought our branches to our clients in the form of pop-up libraries, where clients could browse a selection of items from our collection and learn about the Library's products and services.



Collection preservation

The preservation lab plays an important role in safeguarding the Library's collection through expert conservation and preservation work. In 2024–2025, the team completed over 80 treatments, ranging from routine bindings to complex conservation procedures. The team also created custom items, condolence books and protocol gifts.



Ambassador Program

The Library's Ambassador Program, through which expertly trained employees provide briefings, remains a vital part of our outreach to parliamentarians and their staff, helping us to understand their needs and explain how our products and services can support their work. In 2024–2025, Library ambassadors delivered over 60 information sessions attended by 175 parliamentary clients.



Learning opportunities

In 2024–2025, the Library supported parliamentary clients through a range of learning opportunities. The Library regularly offers sessions that provide members of the parliamentary community with an introduction to Library products and services. We also provide more in-depth training on our various information and research resources, along with seminars on topics like inclusive writing and recognizing unconscious bias. In 2024–2025, over 800 participants benefitted from these training offerings. Additionally, our on-demand learning tools and guides were used over 8,000 times.



Outreach and collaboration



11th Parliamentary Poet Laureate

In January 2025, Chimwemwe Undi was appointed the 11th Parliamentary Poet Laureate. Ms. Undi is a poet, editor and lawyer based in Treaty 1 territory in Winnipeg, Manitoba. Her debut full-length poetry collection, *Scientific Marvel*, won the 2024 Governor General's Literary Award for English-language poetry. Having been an active member of Manitoba's poetry community for more than 10 years, she is the recipient of both a CBC Manitoba Future 40 award and a Winnipeg 150 medal, among other awards. Her writing explores questions of identity, belonging, climate change, justice and the limits of language.



“

During my term, I hope to encourage people to invite poetry into their lives, for the first time and again, as I am confident that it will enrich their world as it has enriched mine.”

Chimwemwe Undi,
11th Parliamentary Poet Laureate

Teachers Institute



The Teachers Institute on Canadian Parliamentary Democracy was held in the fall of 2024 and brought together 85 educators from across Canada for a week of professional development. The program offers a unique, behind-the-scenes appreciation of Parliament and equips teachers with knowledge and activities they can take back to their classrooms. Guided by the theme “One country, many stories,” the week began with an engaging keynote address by Yazmine Laroche, Chair of the Disability Screen Office, followed by a special audience with Her Excellency the Right Honourable Mary Simon, Governor General of Canada, and a compelling panel session with Dr. Ronald E. Ignace, Commissioner of Indigenous Languages. Participants also had many opportunities to engage with parliamentarians and with those who work in support of Parliament. This year marked the 25th edition of the Teachers Institute – a significant milestone for the program – which has reached over 2,200 teachers to date. These educators have in turn brought Parliament to thousands of students across the country.

Resources for teachers

In 2024–2025, the Library redesigned its [Resources for Teachers](#) online portal. The updated portal features classroom-ready



puzzles, activities, videos, games and new printable resources, all organized by grade level and subject. The improved search and filter options make it easier for teachers to find engaging, curricula-aligned materials to help their students learn about Parliament.

Visitors welcomed to Parliament

The Library offers the public opportunities to engage with Parliament through the Parliamentary Tour Program, which includes guided tours of the Senate of Canada



Building and the House of Commons at West Block, and seasonal tours of East Block. In 2024–2025, more than 242,000 visitors went on [guided tours](#), while upwards of 69,000 visitors took in [Parliament: The Immersive Experience](#), which comprises an exhibition and a multimedia show about Centre Block.

Video tour of East Block

In the summer of 2024, we released a new [video tour of East Block](#), offering the public a window into life at Parliament in the 1870s.



The video features four heritage rooms that have been carefully restored – including the Governor General's office and the original office of the Prime Minister – showcasing their distinctive art, architecture and period decor. Designed to be accessible from anywhere at any time, the video tour invites the public to explore these historic spaces and learn more about their role in Canada's early parliamentary life.

Doors Open Ottawa

In June 2024, the Library continued its longstanding participation in Doors Open Ottawa by welcoming the public to the Interim Main Library at 125 Sparks Street.



During the event, more than 1,400 visitors toured the building, explored its unique history and learned about the Library's role in supporting Parliament.

Collaboration on the Hill and beyond

In 2024–2025, the Library actively collaborated with partners across Parliament Hill, throughout Canada and around the world to exchange knowledge, share best practices and strengthen institutional capacity. Employees participated in national and international conferences, networks and advisory groups focused on topics such as research services, citizen engagement, policy issues, AI, accessibility and visitor experience.

Highlights include presenting at key professional forums, organizing activities for visiting library counterparts and supporting educational outreach. We also continued to build relationships and maintain strong ties with other legislative libraries and research libraries. In the winter of 2025, we became members of the Canadian Association of Research Libraries and of the Canadian Research Knowledge Network.

Confederation inkstand

To mark the 75th anniversary of Newfoundland and Labrador joining Confederation, the Library loaned one of its most significant heritage items, the Confederation inkstand, to The Rooms, a Newfoundland and Labrador museum. This historic inkstand, used to sign the terms of union of Newfoundland with Canada, was displayed in the Colonial Building in St. John's, Newfoundland, throughout the summer and fall of 2024.





Our workplace



Being a Top Employer



The Library was honoured to be selected as one of the National Capital Region's Top Employers in 2025, marking its fourth consecutive year

receiving this recognition. This designation is awarded through a competitive process that evaluates employers against multiple factors, including the quality of the physical workplace, the organizational atmosphere, the training and professional development they offer, and the health, financial and family benefits they provide to employees.



Fostering an inclusive workplace

In 2024–2025, the Library remained steadfast in its commitment to fostering an inclusive workplace. We are deepening our knowledge on our journey toward reconciliation and building relationships with Indigenous communities. Recognizing that employment practices can affect employees differently based on their intersecting identity factors, we conducted an equity analysis on all new employment policies and programs and have incorporated self-identification questions in employee surveys. We also issued our [second progress report](#) on the implementation of the Library's accessibility plan. We continued to provide training on diversity and inclusion and disability awareness.





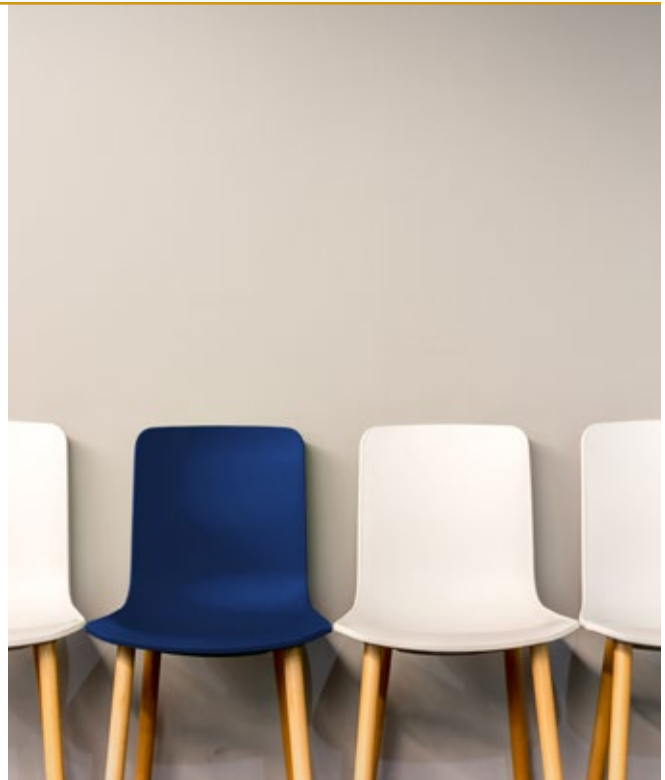
Demonstrating organizational excellence

In 2024–2025, the Library strengthened its internal capacity by advancing a range of initiatives that support organizational excellence. We launched a leadership development program to equip managers and executives with the tools they need to lead effectively in a dynamic environment, and we enhanced the onboarding experience for new employees. We implemented tools

to streamline service request management, conducted reviews of key policies and directives to ensure clarity and consistency, and launched a healthy workplace strategy focused on employee well-being and a positive work environment. To further improve communication and cohesion across the organization, we held all-staff town halls and management-wide meetings.

Using a new applicant tracking system

In 2024–2025, the Library launched its new applicant tracking system to modernize and streamline its recruitment process. The new system improves the experience for both hiring managers and applicants, and offers more efficient tools for posting jobs, reviewing applications and managing candidate progress. It also enhances accessibility and communication for applicants, which supports the Library's commitment to fair, transparent and inclusive hiring practices.



Giving back to the community

Library employees demonstrated strong community spirit by contributing over \$60,000 to the 2024–2025 Government of Canada Workplace Charitable Campaign. The campaign offered a variety of engaging activities – from karaoke and trivia challenges to an art auction and craft sale – giving employees a chance to connect, have fun and share their talents. Highlights also included a popular puppy visit that brought a dose of pet therapy to the workplace. Through these events, employees came together as a Library community and found meaningful ways to give back.





About the Library





Our vision

To be Parliament's preferred and trusted source of information and knowledge.

Our mission

To contribute to Canadian parliamentary democracy by creating, managing and delivering authoritative, reliable and relevant information and knowledge for and about Parliament.

Whom we serve

Parliamentarians and their staff
 Parliamentary committees and associations
 Organizations that support Parliament
 The Canadian public on behalf of Parliament

How the Library is organized

The Speaker of the Senate and the Speaker of the House of Commons are jointly responsible for the direction and control of the Library of Parliament in accordance with the *Parliament of Canada Act*. They are assisted by senators and members of the House of Commons on the Standing Joint Committee on the Library of Parliament. The Parliamentary Librarian is responsible for the control and management of the Library and has the status of Deputy Head, reporting to the two Speakers. The Library is divided into three service areas, each headed by a director general who reports to the Parliamentary Librarian.

Office of the Parliamentary Librarian



Christine Ivory
Parliamentary Librarian

Christine Ivory is supported by the Office of the Parliamentary Librarian, which provides executive services, communications services and legal advice. The Office is also responsible for parliamentary outreach programs and activities, such as orientation activities and the Library Ambassador Program, and it is the steward of the Parliamentary Poet Laureate program.

Research and Education



Benoit Morin
Director General,
Research and Education

The Research and Education team provides research and analysis services to Parliament. Whether supporting parliamentary committees and associations, delivering seminars or responding to research requests, the Research and Education team provides direct support to parliamentarians. It produces numerous high-quality research products every year in support of Parliament, many of which are available to the public. Research and Education is also responsible for helping Canadians access, experience and learn about Parliament. The team provides educational programming about Parliament, operates the Parliamentary Boutique and gives guided tours of Parliament.

Information and Collection



Johanna Smith

Director General,
Information and Collection

The Information and Collection team delivers the functions commonly associated with libraries. It operates our five branches, provides reference and information services to parliamentarians and responds to public inquiries about Parliament. It also develops, manages, promotes and optimizes access to our vast collections of print and digital books and resources, art and artifacts. The team also does preservation work on items in our collection and compiles historical information about Parliament and parliamentarians. Information and Collection oversees the Library's information management program and provides customized news alerts and media monitoring services to help parliamentarians and their staff stay informed about emerging issues.

Corporate Services



Marcus Pistor

Director General,
Corporate Services

Corporate Services is the group that provides business support to the Library. While its work often happens behind the scenes, its contributions are essential to ensuring the Library is staffed and equipped to deliver on our mandate. The Corporate Services team supports the financial, material management, facilities and security needs of the Library. It oversees all aspects of human resources and information technology, and is responsible for the Library's corporate planning.



Financial information



Library of Parliament Budget, 2024–2025

Type of Service	Main Estimates (\$)	Supplementary Estimates and Adjustments (\$)	Total Authorities (\$)	Actual Spending (\$)
Research and Education¹	24,580,127	0	24,580,127	24,422,441
Information and Collection	14,594,260	0	14,594,260	13,378,999
Corporate Services²	12,818,126	0	12,818,126	13,367,708
Office of the Parliamentary Librarian³	4,415,949	0	4,415,949	4,273,486
Employee Benefit Plan	6,451,567	185,233	6,636,800	6,636,800
Total	62,860,029	185,233	63,045,262	62,079,434

1. Includes retail program.

2. Includes central costs.

3. Includes Communications, General Counsel.



Consult the [audited financial statements](#)

(468 Kb, 24 pages)



Consult the [accessible version](#) of the financial statements

(473 Kb, 24 pages)





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